

## General Terms and Conditions for the provision of areas at the BEL

### Preliminary comment

These general terms and conditions apply to the provision of any room(s) by Bruxelles Environnement, unless otherwise stipulated in special contractual provisions (hereinafter referred to as “the Contract”), agreed between Bruxelles Environnement and the Client. Consequently, the Client may not invoke the application of his own general or special terms and conditions, even if these state that they alone are applicable.

### 1. General provisions

1.1 Bruxelles Environnement makes available to the Client the areas mentioned in the Contract (hereinafter referred to as “the Areas”) on the date and at the times indicated. Bruxelles Environnement reserves the right to make available other areas of the BEL and/or to organise its own activities there. Unless expressly stated to the contrary in the contract, the common and public areas (Atrium, restaurant, etc.) are not part of the Areas made available to the Client.

1.2 The Areas are made available for the period of time stipulated in the Contract. If the period agreed in the Contract is overrun, any hour or part of an hour will be invoiced at the hourly rate for the area concerned.

1.3 The name and purpose of the event (hereinafter referred to as the Event) are stated in the Contract and may not be modified without the agreement of Bruxelles Environnement. The Client bears sole responsibility for his Event. Consequently, he will have to ensure that the purpose of his Event complies with the legislative and statutory provisions in force.

The Client undertakes not to exercise any activities in the areas other than those related to the purpose defined above.

1.4 The Client will have to provide Bruxelles Environnement with the detailed programme of his Event when the Contract is concluded. Definite programme must be submitted at least 24 hours before the time of the Event.

1.5 If necessary, the Client will be responsible for declaring the Event, within the required deadlines, to all the competent authorities, in particular the Brussels City municipal authority and the Brussels City police, and to indicate the date, the purpose and the exact nature of the Event, the number of visitors expected and any other information required by them. The Client will also be obliged to obtain any authorisation, in particular administrative authorisation, which may prove necessary.

The Client will immediately provide Bruxelles Environnement with proof of notification of the declaration and, if need be, of the authorisation.

1.6 The premises may be let to political parties which respect democratic principles, for a maximum of one meeting per year and per party.

The topics supported by political parties wishing to rent the premises may not be contrary to the Belgian Constitution.

1.7 Bruxelles Environnement reserves the right to refuse the planned Event if this risks endangering law and order, public safety, staff safety, etc.

Bruxelles Environnement also reserves the right to refuse:



- Events which may have a negative effect on the image of Bruxelles Environnement;
- Events that are contrary to its missions and its environmental goals;
- Events with a content that may adversely affect human rights or equality among citizens, or which may convey racist, discriminatory, or defamatory messages;
- Purely promotional Events.

These provisions also apply to any sponsor or partner of an event taking place at the BEL. Any sponsor or partner of the event must be declared to BEL at the time of the rental application.

1.8 The provision of Spaces by Brussels Environment for the Client cannot be automatically interpreted as a sign of Brussels Environment's support for or approval of the Event or, more generally, the professional activities of the Client or their extra-professional commitment.

#### 1.9 COVID-19 and other health crises

1.9.1. In view of the current Covid-19 health crisis and its consequences, which may occur over several months, and depending on decisions on this matter by the government in particular that are taken progressively, Bruxelles Environnement is unable to guarantee that the reserved Spaces can be effectively made available for the event planned on the agreed dates, under the agreed conditions. Clearly the measures imposed by national, regional or local authorities (specific measures imposed, restrictions on the usable capacity of the rooms due to social distancing obligations, etc.) may in practice alter the rental conditions for the reserved Spaces, regardless of Bruxelles Environnement's will.

The Client acknowledges that the obligations of Bruxelles Environnement are obligations exclusively in terms of resources and that Bruxelles Environnement is committed to doing everything in its power to enable the event to be held in the best possible conditions.

1.9.2. If the contractual conditions require modification due to circumstances beyond the contracting parties' control in connection with the Covid-19 pandemic and its aftermath, the following rules apply:

- In the event of a total cancellation of the event as a result of the measures imposed by the authorities:
    - Clients may request a postponement of their event to the first usable date desired, assuming that this date is still available in Bruxelles Environnement's planning.
    - If there is no desire to postpone the event or no satisfactory date can be agreed upon, the Client may request a refund of the deposit paid, and Bruxelles Environnement undertakes to make this refund in full, within a month, without interest.
  - In the event of a partial cancellation of the event as a result of the social distancing measures imposed by the authorities, which would reduce the usable capacity of the rooms for the event, although the event itself is still allowed to take place:
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- Clients may request a postponement of their event to the first usable date desired, assuming that this date is still available in Bruxelles Environnement's planning.
- If there is no desire to postpone the event or no satisfactory date can be agreed upon, the Client may request a refund of the deposit paid, and Bruxelles Environnement undertakes to make this refund in full, within a month, without interest.
- If the event goes ahead, no reduction to the room rental rate will be granted, even proportionally. If, at the Client's request and on the basis of the Client's instructions, certain safety measures that must be upheld need to be effected by Bruxelles Environnement (provision of hand sanitizer gel, masks etc.), these measures will not be included in the rental rate; these measures, whose cost will be borne exclusively by the Client, will be invoiced on the basis of their actual cost as a separate item included on the invoice issued by Bruxelles Environnement.

Should an event be postponed to the following year but is cancelled again, Bruxelles Environnement will not refund the deposit. The refund can only be made during the same financial year as the one in which the deposit was made.

In the event of a complete or partial cancellation of the event, the Client will not be entitled to additional damages and interest either, in any form.

Finally, Bruxelles Environnement is a public authority whose offices are located in the same building as the Spaces rented by the Client. The Client is informed that the Spaces it has rented are also meeting rooms for the use of Bruxelles Environnement staff. Bruxelles Environnement may therefore claim the use of its rooms for the operational needs of its own organisation if it is forced to adapt in exceptional ways during a health crisis. The Client accepts that Bruxelles Environnement may take back its adjacent rooms (Aqua, Terra, Sylva), on the sole condition that the Client is informed at least 1 month before the date of the event.

1.9.3. Bruxelles Environnement draws the Client's attention to the fact that some of its agents (catering - see article 15) may not be able to provide their services, given the safety rules that they must also comply with in the hospitality sector. If this is the case, Bruxelles Environnement cannot be held liable for this under any circumstances and this will not be due cause for cancellation of the rental. If there is no agent eligible to provide its services, the Client is invited to contact Bruxelles Environnement in order to discuss an alternative solution.

1.9.4. The Client undertakes not to admit more persons than the permitted capacity of the rooms, which may be reduced due to the application of social distancing measures. The Client also undertakes not to admit more persons than allowed by the rules and measures imposed by the national, regional or local authorities, depending on the type of Event it plans to hold in the Rented Spaces.

If the event envisaged is allowed to take place on the condition that the health rules are respected, the Client undertakes to comply strictly with the safety rules for health imposed by the authorities on the date of its event. The Client undertakes to comply with these rules, and likewise undertakes to inform all the participants in its event of these rules before the event is held, possibly by issuing a protocol.

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Before its event is held, the Client will inform Bruxelles Environnement of the measures it intends to impose for holding its event and grants Bruxelles Environnement the right to scrutinise these measures. This is to enable Bruxelles Environnement to obtain knowledge of the potential risks that the event may pose to its staff and the public due to this event being held alongside Bruxelles Environnement's activities.

The Client is exclusively responsible for its Event and safeguards Bruxelles Environnement against any claim that may be made against Bruxelles Environnement for the failure to comply with the regulations and measures in force. Moreover, the Client is exclusively responsible for the proper conduct of its guests and partners at all times.

If, exceptionally, the Event is co-organised with Bruxelles Environnement, the organiser and Bruxelles Environnement will draw up a framework protocol together of the health rules to be respected.

1.9.5. The rules set out in this article 1.9. are generally applicable in the event of any other health crisis that involves a requirement to limit or prevent the use of the rented Spaces due to a prohibition on gatherings decreed by the authorities, at national, regional or community level.

## 2. Purpose of making available the room(s):

The Areas are made available with lighting.

The services provided include technical staff, as specified in the Contract, standard cleaning and the audiovisual and IT indicated in the annex entitled "technical list of the rooms".

All other services, regardless of their nature, such as the provision of additional staff and/or equipment, in-depth cleaning of the Areas made available, etc., will be borne exclusively by the Client.

Any taxes and all other costs related to the Event (recommended presence of a fireman or a doctor, etc.) will be borne exclusively by the Client.

## 3. Use and inventory of the areas and technical facilities

The Areas and facilities of Bruxelles Environnement, made available in accordance with the Contract, are those described in the technical data sheets. Bruxelles Environnement provides a copy of the technical data sheet simply at the request of the Client. The technical facilities may only be used and handled by or under the supervision of Bruxelles Environnement staff. If the Client manages his event himself, the manager chosen will contact the Bruxelles Environnement services himself so that they can explain to him how the equipment works.

Immediately upon arrival, a representative appointed by the Client, together with the Bruxelles Environnement technician-supervisor, can take an inventory of the Areas and the check carried out on the technical facilities and the equipment made available. In any case, an inventory will be taken if Bruxelles Environnement expressly so requests. If an inventory is taken upon entry, then an inventory will also be taken when the premises are vacated, once the Event has been fully dismantled.

Any damage caused to the Areas, technical facilities or equipment made available to the Client will be repaired by Bruxelles Environnement, at the expense of the Client.

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#### 4. Client's staff

Individuals pertaining to the organisation of the Client – including suppliers, service providers, guests or staff of any sponsor, etc. – must be able to justify their identity to Bruxelles Environnement. Bruxelles Environnement must be notified of these individuals in advance.

The Client remains responsible at all times for the good conduct of his guests, their acts and any damage, whether direct or indirect, that they may cause.

#### 5. Rehearsals / assembly / dismantling

The schedule of rehearsals and technical dismantling will be arranged by mutual agreement.

The technical assembly and dismantling will be carried out under the supervision of a technician appointed par Bruxelles Environnement. The Client will send Bruxelles Environnement the overall design with a full technical data sheet, accompanied by plans, at the latest one month before the Event. If the Client is to take care of the assembly and dismantling (in the presence of a Bruxelles Environnement technician) when an activity is underway, the Client will have to make all the necessary arrangements so as not to disrupt or hamper the order, peace and safety of the general public (noise, draughts, evacuation of the general public, etc.). Bruxelles Environnement has the right to forbid the Client to carry out assembly or dismantling work if it feels that there is any danger or inconvenience for BEL users.

#### 6. Decoration – Rotation rule

Bruxelles Environnement will have its areas freely at its disposal, apart from the dates and timetables arranged for the provision of the areas, so as to be able to organise other events.

Bruxelles Environnement will always be able to require all modifications to the equipment in the areas made available for security measures or if required by the rotation rule, and/or to recover or remove decorations or materials should this prove necessary.

#### 7. Fixtures and fittings

No fixtures and fitting may be brought into the room, the stage or the approaches to the room (flowers, draperies, panels, lighting, logos, totems, truss, roll-ups, banners, etc.) without the prior authorisation, written and express authorisation of Bruxelles Environnement.

It is also forbidden to nail, insert thumbtacks, use adhesive or drill in the ceilings, walls and floors, and in the furniture and seats. Any other form of transformation, such as painting, is also forbidden.

Bruxelles Environnement reserves the right to have taken out, without prior notice, any modifications that may be made without its consent and if necessary to remove them or have them removed at the expense and at the risk of the Client.

All fixtures and fittings may at any time be subject to the approval of the fire services or any other competent body.

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Any decoration or material brought in by the Client, his suppliers, subcontractors or sponsors must be removed by the Client at the latest upon completion of the dismantling. Otherwise, Bruxelles Environnement will be entitled to remove them or have them removed at the expense and risk of the Client.

The Client is responsible for sorting (paper/cardboard, organic, mixed, glass bottles) and disposing of his own waste.

If this obligation is not fulfilled, Bruxelles Environnement will be entitled to remove this waste or have it removed and will invoice the Client on the basis of the volume and weight of the waste.

## 8. Films

If a film is shown during the Event, the Client is requested to let Bruxelles Environnement have the film or films to be shown at least six hours before the time of the showing. The Client is obliged to inform Bruxelles Environnement in advance of the film medium format.

Bruxelles Environnement is not responsible for the defect condition, hidden defects and/or damage to copies of films, or any other medium that may be noted during or after the showing or for the resultant quality of the showing.

Similarly, Bruxelles Environnement is not responsible for the disappearance of copies of films, slides or any other medium (theft, loss, fire, etc.) while they are at the BEL.

The Client may not claim any damages for any reason whatsoever.

## 9. Payments

The reservation of Areas and services lapses automatically and ipso jure in the event of non-payment of a deposit of 50% of the total estimated price fifteen days after the signing of the Contract. The balance should be paid fifteen days before the date of the Event, by bank transfer into the account of Bruxelles Environnement, giving the references indicated in the Contract.

All other sums due in fulfilment of the Contract must be paid within thirty (30) days of the end of the month of the invoice.

All costs linked to any method of payment are borne exclusively by the Client.

Any delay in payment of an invoice on its due date will entail, automatically and without prior formal notice, interest on arrears at the rate of 1% per month or part of a month, until payment is made in full, as well as the payment of fixed compensation equal to 10 % of the amount of the invoice in question (with a minimum of € 500).

## 10. Safety

Event organisers are directly responsible for compliance with the safety instructions provided below.

Clients are obliged to respect all the regulatory provisions relating to the use of the establishment:

- maintaining access to the building for emergency vehicles
  - maintaining exits, emergency exits and the evacuation routes leading to them
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- maintaining access to extinguishers, both inside and outside the building, and guaranteeing the visibility of their identification signs and labels
- maintaining all the building's active and passive fire-protection systems
- compliance and checking of temporary electrical installations by an approved body; declarations of stability (temporary structures), use of compliant energy-consuming devices and good practice with regard to the use of electrical equipment.

The Client is responsible for the presence or absence of a service doctor in accordance with the risks run.

The Client is forbidden to bring into the premises of Bruxelles Environnement and BEL materials and/or equipment that is/are easily inflammable, such as straw, celluloid, petrol, lighting/heating equipment, etc., except with the prior, written agreement of the Bruxelles Environnement head of security.

The decoration, draperies and light woodwork brought in by the Client must be fireproofed and bear the fire service inspection mark; paper decorations are forbidden.

Bruxelles Environnement reserves the right to require modifications rendered necessary by safety measures, it being understood that only decorations that are fire resistant for at least half an hour and curtains with fire resistance category M2 will be permitted.

The light intensity in the room must at all time be sufficient to enable visitors to move towards the exit easily. The emergency exits must be kept clear and signs to these emergency exits must remain visible.

The permanent emergency lighting and the escape routes may not be modified or obstructed under any circumstances.

The following is prohibited:

- smoking in the building;
- drinking or eating in the auditorium;
- standing on or moving the seats;
- arranging any events whatsoever that may be violent or discriminatory.

This list is not exhaustive.

Guests may not remain on the stairs or in the corridors of the Areas.

Bruxelles Environnement reserves the right to take all necessary measures in the event of any disturbance.

## 11. Safety

For events held in the evening/at the weekend/on public holidays, a security service is obligatory during the hours of assembly / disassembly and during the event and will be organised by the client. Security staff (**2 guards**) must be trained and licensed by the Ministry of Interior of Belgium. If the nature of an event taking place during the BEL opening hours requires a security service, the client is obliged to organise this.

For events with more than 200 participants, depending on the preliminary analysis of the event made by Brussels Environment and on its implication concerning fire prevention, the organizer commits himself to respecting the particular urgency plan that has been drawn up for the BEL and to have enough extra security agents as asked for by Brussels Environment

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(in addition to the 2 guards which are initially requested for events taking place on the evening/during the weekend/bank holidays).

As IPGS is in charge of the general security of the building, it is recommended to the Client to contact IPGS to arrange the security for his event: : [sales@ipgsgroup.be](mailto:sales@ipgsgroup.be)

All security services provided for the Client will be laid down in a separate contract concluded directly with the security service and invoiced separately.

The Client undertakes not to admit more people than permitted by the capacity of the room(s).

## 12. Advertising and billposting

General advertising (posters, press, etc.) of the Event is the responsibility of the Client. Under no circumstances may Bruxelles Environnement be held liable for infringements of the legislation in force on billposting undertaken by the Client. In the event of criminal or judicial proceedings, Bruxelles Environnement reserves the right to take action against the Client who is responsible for the infringement.

The Client may only use the name “BEL” to indicate the venue for the Event. The full, official name exists in the three languages but its use may be adapted on the basis of the language used by the Client for promotional purposes.

It is prohibited to use the name in a manner which may give the impression that the event is being organised by Bruxelles Environnement. If this obligation is not met, Bruxelles Environnement may request an immediate end to this use and claim damages.

If an event is organised jointly with “Bruxelles Environnement”, a copy of all the printed documents and other promotional materials must be submitted for the approval of the Bruxelles Environnement Communication Department.

For an Event or a series of Events, the Client is entitled to a mention on screen and in the public areas of the building as far as availability allows, at the earliest two weeks before the Event and in the ‘Events’ section of the BEL website. Information about the Event must be provided at least one month before the Event itself. The position of the mention in the billposting programme is determined by Bruxelles Environnement. A poster and folders can be handed to the reception desk to be made available to the public.

It is prohibited to distribute or have distributed any advertising or promotional material of any sort whatsoever within the Bruxelles Environnement building, except with the prior and written authorisation of Bruxelles Environnement. This also applies for putting up flags, banners, posters, panels or commercial presentations of any sort.

In case of sponsorship or partnership of an event by a commercial or non-commercial company other than the applicant, Brussels Environment must be notified and give its agreement on the sponsor or partner, in the spirit of point 1.7 of these terms and conditions. Brussels Environment reserves the right to refuse any visibility to a sponsor who would satisfy the conditions described in point 1.7. of these terms and conditions.

## 13. Sound system - Recording – Broadcasting– Archives

The Client undertakes to set his sound system so that it does not inconvenience the other

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activities at the BEL and the administration. In any case, the broadcasting of amplified music is forbidden, as well as the use of musical instruments with high low frequency components, such as percussion instruments (drum kits, drums, etc.) and the majority of woodwind instruments (trumpets, trombones, saxophones, etc.) during office hours, namely from Monday to Friday from 7 am to 6 pm.

At no time may any sound amplification authorised in advance by the BEL (outside office hours, see above) exceed 85 decibels (A) over 15 minutes, in accordance with the "Amplified sound" law of 26 January 2017

The Client undertakes to abide by this provision or any other future, more stringent legal or statutory provision.

Otherwise, Bruxelles Environnement reserves the right to take all necessary measures during the Event (including reducing the sound, stopping the Event, immediately, etc.), and reserves the right to claim damages for the harm suffered.

Moreover, the Client is also obliged to comply with the current legislation for his employees, specifically the Royal Decree of 16 January 2006 on the protection of health and safety of workers against all risks linked to noise at the workplace.

In order to guarantee (1) the constitution of sound and photographic archives of events and their preparation, the rehearsals and production of events and (2) the promotion of Bruxelles Environnement activities, to the exclusion of any other use, Bruxelles Environnement reserves the right to take photographs and recordings.

The Client also undertakes to settle the fees, taxes, etc. due for intellectual rights in respect of any audio-visual medium that may be broadcast during the period covered by the Contract.

#### 14. Sales

The Client is not authorised to sell items within the Bruxelles Environnement building without the prior consent of Bruxelles Environnement.

#### 15. Catering

Bar, restaurant and catering services are exclusively reserved for partners of Bruxelles Environnement.

In the event that the Client wishes to use a bar, restaurant or catering service, it must contact one of the Bruxelles Environnement partners to request a custom quote and enter into a separate contact with this partner. The Client is free to choose from the list of BEL caterers.

Bruxelles Environnement is a third party and completely independent from this contract. Any catering service provided to the Client will be the subject of a separate contract agreed directly with the exclusive caterer and as such will also be invoiced separately.

#### 16. Deferment and cancellation by the Client (any modification must be made in writing)

The deferral of the provision of a room until a later date is authorised at latest 24 hours before the beginning of the event (or on Friday if the event takes place during the week-end or on Monday), in line with the availability of the Areas and only if the new date lies

within six months of the planned Event date.

In the event of the cancellation – total or partial – of the Contract by the Client, and notwithstanding the fact that the cause of this cancellation may be beyond the control of the Client, or may result from a case of force majeure, the amount of the cancellation costs is as follows:

<b>Cancelling email, letter or fax received</b>	<b>Fixed compensation</b>
More than 181 days before the date of the Event	25% of the total amount of the contract or the partial cancellation.
181-91 days before the date of the Event	50% of the total amount of the contract or the partial cancellation.
90-31 days before the date of the Event	75% of the total amount of the contract or the partial cancellation.
30-0 days before the date of the Event	100% of the total amount of the contract or the partial cancellation.

In any case, all sums already paid or due on the date of cancellation will remain accrued to Bruxelles Environnement and outstanding sums will be payable to Bruxelles Environnement within 10 days of the cancellation, subject the right of Bruxelles Environnement to claim additional damages. All commitments, costs or expenses incurred by Bruxelles Environnement on behalf of the Client will remain at the expense of the Client.

#### 17. Termination by Bruxelles Environnement

Bruxelles Environnement may terminate the Contract immediately and automatically at any time and without any prior notice or the intervention of the courts in the event of serious misconduct on the part of the Client, some examples of which are given below. This list is not exhaustive:

- the unilateral change by the Client of the purpose of the Event, the programme or the participants;
- the failure to declare the Event to the authorities concerned or the refusal by the authorities concerned to authorise the Event;
- non-payment of sums due by the Client within the payment deadlines set;
- failure of the Client to abide by the rules on safety, sound or administrative obligations;
- the failure of the Client to take out the required insurance policies;
- the declaration of bankruptcy or any similar situation of the Client;
- the existence of concrete indications of risks to safety or law and order;
- non-compliance with the provisions of article 1.7 of these General Terms and Conditions;
- etc.

Should the Contract be terminated owing to serious misconduct on the part of the Client, the Client remains obliged to pay the total amount of the Contract. In any case, all sums already paid or due on the date of cancellation will remain the property of Bruxelles Environnement and outstanding sums will be payable to Bruxelles Environnement within 10 days of the cancellation, subject to the right of Bruxelles Environnement to claim additional damages.

All commitments, costs or expenses incurred by Bruxelles Environnement on behalf of the Client will remain at the expense of the Client.

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## 18. Liability and insurance

The Client is liable for any damage caused to the areas used as well as that caused to the building and its inventory, but also for damage caused to third parties, by his staff, his suppliers, subcontractors or any person brought into the building by the Client.

The Client undertakes to take out the insurance policies referred to below:

a. Damage that may be caused to the buildings, facilities and equipment made available to the Client.

For all damage, defacement and deterioration, the Client must take out event organisation civil liability insurance.

b. Damage that may be caused to third parties

Bruxelles Environnement has taken out insurance to cover its own civil liability, for all physical injury or material damage that may be caused by its staff to third parties.

It is up to the Client, in his name and for his staff, to take out insurance to cover their civil liability for all physical injury or material damage that he may cause to third parties, including participants in the Event.

c. Damage to equipment and instruments belonging to the Client

Under no circumstances may Bruxelles Environnement be held liable for the surveillance, damage or loss of equipment and/or instruments hired by the Client or belonging to him.

d. Damage suffered by any person providing voluntary assistance

The Client will insure physical injury that may occur:

- i. to all persons providing voluntary assistance;
- ii. and/or to any other unsalaried person;
- iii. to artists, participants, etc.

should they suffer accidents or for any injury that they may incur while present in the rented premises.

Simply upon request, Bruxelles Environnement will receive a copy of the insurance certificates. Otherwise, Bruxelles Environnement may terminate this agreement, as stipulated in Article 15 of these general terms and conditions.

## 19. Use of languages

Bruxelles Environnement corresponds with the Client and provides all services and documents in French, Dutch or English, as the Client prefers.

## 20. Force majeure

Bruxelles Environnement will be released from its obligations in respect of the Client and may not be obliged to provide compensation in the event of force majeure such as fire, natural disaster, acts or regulations of the public authorities or decisions of a court, strike, lock-out or other forms of social unrest, the lack of power supply or other essential services, the failure of technical facilities or any other or similar cause which is beyond the reasonable control of Bruxelles Environnement. The Client may not claim damages for any

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reason whatsoever.

The parties undertake to find an out-of-court solution in order to be able to fulfil this contract as well as possible.

## 21. Sundry

The Client is liable in respect of Bruxelles Environnement for the fulfilment of all the financial obligations relating to the organisation of the Event and those resulting from the Contract and these general terms and conditions, including those incurred by his co-producers and/or subcontractors.

This Contract is concluded intuitu personae. The Client does not have the right to transfer the benefit of the Contract, to be substituted or to make the Areas available to a third party. The Client and the third party will be jointly and severally responsible in the event of the failure to abide by this prohibition.

Each party elects domicile at their registered office or their home address.

The parties mutually undertake to consider to be confidential all information they may exchange or which may come to their knowledge during the fulfilment of this Contract.

## 22. Applicable law and competent courts

Relations between Bruxelles Environnement and the Client are governed by Belgian law. Should a dispute arise relating to interpretation or fulfilment, the parties will endeavour to become reconciled and to find a solution out of court, with the greatest discretion. Should it prove impossible to resolve their dispute out of court, the courts of Brussels have sole jurisdiction.

## GENERAL INFORMATION

Address and public entrance:  
Avenue du Port 86 C/3002  
Tour & Taxis  
B-1000 Brussels

Useful contacts:  
[bel@environnement.brussels](mailto:bel@environnement.brussels)  
[www.bel.brussels](http://www.bel.brussels)

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